Training Workshops Cancellation Statement

For all cancellations by registered workshop participants:

1. The Relationships Australia Victoria (RAV) Centre for Learning and Innovation must be notified in writing via email to ravtraining@rav.org.au
2. Where the cancellation is made more than 14 days prior to the workshop, participants can choose to:

   a. transfer their registration to another scheduled RAV training workshop up to the value of the original workshop

   OR

   b. receive a full refund.

3. Where the cancellation is made less than 14 days prior to the workshop, no refund will be issued. In these instances, participants can choose to:

   a. 7–14 days prior to the workshop, transfer their registration to another scheduled RAV training workshop up to the value of the original workshop

   OR

   b. less than 7 days prior to the workshop, nominate a substitute delegate to attend in the registered participant's place based on the fee already paid (student or full price).

4. Where participants do not attend a workshop and do not provide prior notice of their non-attendance to RAV, no refund will be issued and options 3a and 3b above do not apply.

In the unlikely event that a workshop is cancelled by RAV, all delegates can choose to transfer to another equivalent workshop or receive a full refund.

DISCLAIMER:

RAV accepts no responsibility where circumstances beyond our control result in the cancellation of part, or all of a workshop. We reserve the right to make changes to the training without prior notice.

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